

# Tennis Academy Policies

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## **GROUP LESSONS**

- **4 people per class Rate: \$38/per 1.5 hrs. No group class will run with 3 or less people. Private lessons may be arranged for small groups. Class with 5-6 people are \$32/ 1.5 hrs.**
- **Full balance is due at time of reservation. Spots cannot be "held" without pre-payment**
- **Makeups & Refunds: 2 makeups per session, valid only if club is called in advance. Makeups are not guaranteed and are based on class availability. No makeups are permitted to carry over into next session. No refunds for lateness, early departure or withdrawal from class. No pro-rating of classes that cannot be attended.**
- **Injuries: A club credit voucher can be issued for withdrawal from class if a doctor's note is provided. Vouchers are redeemable up to one year from date of issue.**
- **We reserve the right to dismiss students whose conduct is detrimental to the class.**

## **PRIVATE LESSONS**

- **Payment due at time of instruction.**
- **Customers responsible for payment unless 24-hour cancellation notice is given.**